

# **CHRISTOPHER A. BAKER**

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## **PROFESSIONAL SUMMARY**

Intelligence professional with experience in organizational leadership, personnel management, cross-agency collaboration, and logistical coordination. Proven expertise in crisis intervention, conflict resolution, developmental counseling, communication, administrative requirements, and project management. Possesses the ability to work autonomously or with a team within a high stress environment, maximizing results while coaching and mentoring team members. Maintains active Top-Secret Security Clearance and excels at time management, multi-tasking, and problem-solving. Additional skills include:

- Customer Service
- Training and Development
- Investigations and Inquiries
- Records Management
- Research and Analysis
- Operations Management
- Troubleshooting
- Incident Response
- Critical Thinking

## **PROFESSIONAL EXPERIENCE**

**United States Army – Fort Huachuca, AZ**

**June 2019-Current**

**Director, Military Intelligence Basic Officer Leader Course**

Directed company operations and ensured short- and long-term strategic objectives were met. Responsible for the health, welfare, accountability, training, and operations of a military company consisting of 45 instructors, 15 support personnel, and 675 students annually. Maximized training, education, and development of U.S. and International Officer Students. Advised the Senior Director on all matters including training, safety, equal opportunity, and sexual harassment/assault response and prevention.

- Identified issues throughout the organization through one-on-one and group discussions, anonymous surveys, and data analysis. Developed strategies to overcome obstacles, improving employee morale and the organization.
- Investigated allegations and responded accordingly to issues regarding behavioral health concerns, sexual harassment, equal opportunity, student abuse, and other forms of behavior detrimental to the organization and the community.
- Created a safe environment by developing and implementing risk mitigation strategies for high-risk events involving weapons training, and other high demand physical activities in various climates.
- Established social distancing, personal protective equipment standards, and logistical operations during the COVID-19 Pandemic; eliminated negative impact on operations while supporting employees and their families.

**United States Army – Fort Shafter, HI**

**June 2016-June 2019**

**Senior Manager, United States Army Pacific Command, G2**

Managed the accountability, welfare, training, and administrative actions of 90 employees. Directly supported the Army's Senior Intelligence Officer for the Pacific Command by coordinating executive engagements and managing schedules, long range calendars, travel, and protocol in support of partner nation visits and briefings.

- Managed hundreds of high-profile events while also providing administrative support to the members of the organization, enforcing standards and discipline, and maintaining a safe environment for all.

**Senior Manager (continued)**

- Performed duties as Billing Official for two accounts and three cardholders. Quickly identified a mismanaged account and turned it into a model program achieving commendable ratings on five separate audits.

**United States Army - Fort Huachuca, AZ**

**January 2013-June 2016**

**Course Manager, Military Intelligence Noncommissioned Officer Academy**

Managed the courseware and personnel required for six courses within the Military Intelligence Noncommissioned Officer Academy; developed, trained, and mentored 29 instructors, three senior instructors, and 858 students preparing to assume the role of Senior Managers; planned resourced, executed, and assessed technical lesson plans and student testing standards for more than 1,000 program of instruction hours; served as the principle advisor to the President and the Dean of Students regarding common military, team, individual, and technical training requirements.

- Developed an instructor progression plan at the request of the Army's Training and Doctrine Command Commander that would influence future policies for all Army Noncommissioned Officer Academies.
- Managed Credentialing Program with local community college, negotiated increase that allowed more than 500 students annually to receive 15 credit hours towards an Associate degree in Intelligence Operations.
- Coordinated courseware development for 224 lesson plans covering 12 separate courses. Meticulously reviewed every lesson, ensured adherence to standards, and elevated instructor knowledge. Resulted in commendable ratings for the Academy.

**United States Army - Fort Campbell, KY**

**June 2006-December 2012**

**Manager, 160<sup>th</sup> Special Operations Aviation Regiment**

Appointed Senior Analyst for the Army's only special operations heavy assault aviation battalion; responsible for the procurement, analysis, exploitation, and dissemination of tactical intelligence products to unit commanders, staff, and aircrews, that supported the Chief Operating Officer's directed deployments.

- Supervised and trained 15-person team, safeguarding their health and welfare. Maintained 100% accountability of all personnel and equipment while located in various locations.
- Ensured mission requirements were completed on time, developed deployment schedules, set team priorities, and provided performance evaluations.

**EDUCATION**

**Master of Arts, Sociology** | American Military University (Completion: 06/2022) | President's List

**Bachelor of Science, Sports Management** | American Military University | Summa Cum Laude

**Associate of Science, Education** | Cochise College | President's List

**Associate of Science, Intelligence Operations** | Cochise College | President's List

**SPECIALIZED TRAINING**

Google IT Support Certificate | Senior Executive Leadership and Management Course | Master Leader Course (Honor Graduate) | Open-Source Intelligence Course

**TECHNICAL SKILLS**

**Software:** Microsoft Office Suite | Microsoft Teams | Adobe PDF | SharePoint